

NETWORK PROVIDER AGREEMENT

This Agreement is made on the _____ day of _____ 2022 ("Agreement")
BY AND BETWEEN

- (1) **ADITYA BIRLA HEALTH INSURANCE CO. LIMITED**, a company incorporated under the Companies Act 2013, and having its registered office at 9th Floor, One Indiabulls Centre, Tower-1, Jupiter Mill Compound, S.B.Marg, Elphinstone Road, Mumbai – 400 013 ("ABHIC" which expression shall, unless repugnant to the context or meaning thereof, be deemed to include its successors and permitted assigns);

AND

SANDHYA HOT SPRING HEALTHCARE proprietorship firm whose registered office is at Tattapani, Next to Naldehra Golf Course, Shmila Hills Shmila, Himachal Pradesh - 171301 and is represented by its Partnership **Mr Vikas Gupta and Prem Lal Raina** (the "Provider" which expression shall, unless repugnant to the context or meaning thereof, be deemed to include its permitted assigns).

Each a "Party" and together "Parties".

WHEREAS

- (A) ABHIC is Registered with Insurance Regulatory and Development Authority of India as a health insurance company to provide health insurance o individuals, companies and organisations with schemes for cashless facility or reimbursement of medical and health treatment expenses under private medical insurance plans and for this purpose intends to develop a network of service providers.
- (B) The Provider is engaged in the provision of medical and health services at its hospital(s) as per details provided to ABHIC and is willing to extend medical and health treatment facilities to Members (as defined below) covered under medical insurance plans on the terms and conditions agreed by such Members with ABHIC. Provider has represented to ABHIC that it has necessary expertise and infrastructure to provide medical and health services and is in compliance with all applicable legal requirements in this regard.
- (C) ABHIC has, on the basis of representations made by the Provider, agreed to recognise and empanel the Provider as a supplier of Services (as defined below) to Members in accordance with the terms of this Agreement.
- (D) This Agreement shall at all times be in consonance with Applicable Laws (as defined below) including without limitation, IRDAI (Health Insurance) Regulations, 2016 and Guidelines on Standardization in Health Insurance 2016 notified by the Authority, as may be amended/modified from time to time.
- (E) All terms used herein shall carry the meaning assigned to them in the Terms of Reference.

IT IS AGREED AS FOLLOWS:

1. Service Provider shall provide the services to the policyholders/ insured members of ABHIC on such Terms of Reference as may be shared by ABHIC with the Hospital from time to time

For Sandhya Hot Spring Healthcare
(Authorised Signatory)
Hospital

Vikas
am
Partner



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AND

SANDHYASHI HOSPITAL proprietorship firm whose registered office is at B 48, Sector 5, Bawana industrial Area New Delhi, Delhi - 110039 and is represented by its Proprietor **Dr. Vikas Gupta** (the "**Provider**" which expression shall, unless repugnant to the context or meaning thereof, be deemed to include its permitted assigns).

Each a "**Party**" and together "**Parties**".

WHEREAS

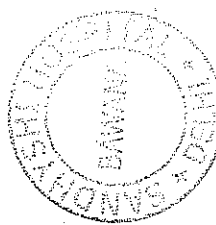
- (A) ABHIC is Registered with Insurance Regulatory and Development Authority of India as a health insurance company to provide health insurance to individuals, companies and organisations with schemes for cashless facility or reimbursement of medical and health treatment expenses under private medical insurance plans and for this purpose intends to develop a network of service providers.
- (B) The Provider is engaged in the provision of medical and health services at its hospital(s) as per details provided to ABHIC and is willing to extend medical and health treatment facilities to Members (as defined below) covered under medical insurance plans on the terms and conditions agreed by such Members with ABHIC. Provider has represented to ABHIC that it has necessary expertise and infrastructure to provide medical and health services and is in compliance with all applicable legal requirements in this regard.
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IT IS AGREED AS FOLLOWS:

1. Service Provider shall provide the services to the policyholders/ insured members of ABHIC on such Terms of Reference as may be shared by ABHIC with the Hospital from time to time
2. The services to be provided by the Service Provider shall be governed by the Terms of Reference laid down by ABHIC which shall inter alia contain the detailed procedure to

For SANDHYASHI HOSPITAL
(Authorised Signatory)
Hospital

Auth. Sign.



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BY AND BETWEEN

- (1) **ADITYA BIRLA HEALTH INSURANCE CO. LIMITED**, a company incorporated under the Companies Act 2013, and having its registered office at 9th Floor, One Indiabulls Centre, Tower-1, Jupiter Mill Compound, S.B.Marg, Elphinstone Road, Mumbai - 400 013 ("**ABHIC**" which expression shall, unless repugnant to the context or meaning thereof, be deemed to include its successors and permitted assigns);

AND

SANDHYA JANI DEVI HEALTH RESORT proprietorship firm whose registered office is at Manaklao Jodhpur, RAJASTHAN - 342305 and is represented by its Proprietor **Dr. Vikas Gupta** (the "**Provider**" which expression shall, unless repugnant to the context or meaning thereof, be deemed to include its permitted assigns).

Each a "**Party**" and together "**Parties**".

WHEREAS

- (A) ABHIC is Registered with Insurance Regulatory and Development Authority of India as a health insurance company to provide health insurance o individuals, companies and organisations with schemes for cashless facility or reimbursement of medical and health treatment expenses under private medical insurance plans and for this purpose intends to develop a network of service providers.
- (B) The Provider is engaged in the provision of medical and health services at its hospital(s) as per details provided to ABHIC and is willing to extend medical and health treatment facilities to Members (as defined below) covered under medical insurance plans on the terms and conditions agreed by such Members with ABHIC. Provider has represented to ABHIC that it has necessary expertise and infrastructure to provide medical and health services and is in compliance with all applicable legal requirements in this regard.
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IT IS AGREED AS FOLLOWS:

1. Service Provider shall provide the services to the policyholders/ insured members of ABHCL on such Terms of Reference as may be shared by ABHIC with the Hospital from time to time
2. The services to be provided by the Service Provider shall be governed by the Terms of Reference laid down by ABHIC which shall inter alia contain the detailed procedure to

For Sandhya Jani Devi Health Resort
(Authorised Signatory)
Hospital

Auth. Signatory



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BY AND BETWEEN

- (1) **ADITYA BIRLA HEALTH INSURANCE CO. LIMITED**, a company incorporated under the Companies Act 2013, and having its registered office at 9th Floor, One Indiabulls Centre, Tower-1, Jupiter Mill Compound, S.B.Marg, Elphinstone Road, Mumbai - 400 013 ("**ABHIC**") which expression shall, unless repugnant to the context or meaning thereof, be deemed to include its successors and permitted assigns);

AND

SANDHYA HEALTHCARE AYURVEDIC HOSPITAL proprietorship firm whose registered office is at 229/ A Gali No2 Ambedkar Nagar, Haiderpur, Sahlimar Bagh NEW DELHI, DELHI - 110088 and is represented by its Proprietor **Dr. Vikas Gupta** (the "**Provider**") which expression shall, unless repugnant to the context or meaning thereof, be deemed to include its permitted assigns).

Each a "**Party**" and together "**Parties**".

WHEREAS

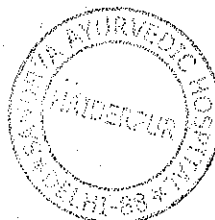
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IT IS AGREED AS FOLLOWS:

1. Service Provider shall provide the services to the policyholders/ insured members of ABHCL on such Terms of Reference as may be shared by ABHIC with the Hospital from time to time

For SANDHYA AYURVEDIC HOSPITAL
(Authorised Signatory)
Hospital

Prop.



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BY AND BETWEEN

- (1) **ADITYA BIRLA HEALTH INSURANCE CO. LIMITED**, a company incorporated under the Companies Act 2013, and having its registered office at 9th Floor, One Indiabulls Centre, Tower-1, Jupiter Mill Compound, S.B.Marg, Elphinstone Road, Mumbai – 400 013 ("**ABHIC**" which expression shall, unless repugnant to the context or meaning thereof, be deemed to include its successors and permitted assigns);

AND

SANDHYASHI NEURO PANCHKARMA proprietorship firm whose registered office is at BF-45, Near Canara Bank, Shalimar Bagh New Delhi, Delhi - 110039 and is represented by its Proprietor **Dr. Ranji Gupta** (the "**Provider**" which expression shall, unless repugnant to the context or meaning thereof, be deemed to include its permitted assigns).

Each a "**Party**" and together "**Parties**".

WHEREAS

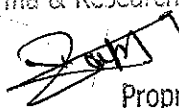
- (A) ABHIC is Registered with Insurance Regulatory and Development Authority of India as a health insurance company to provide health insurance to individuals, companies and organisations with schemes for cashless facility or reimbursement of medical and health treatment expenses under private medical insurance plans and for this purpose intends to develop a network of service providers.
- (B) The Provider is engaged in the provision of medical and health services at its hospital(s) as per details provided to ABHIC and is willing to extend medical and health treatment facilities to Members (as defined below) covered under medical insurance plans on the terms and conditions agreed by such Members with ABHIC. Provider has represented to ABHIC that it has necessary expertise and infrastructure to provide medical and health services and is in compliance with all applicable legal requirements in this regard.
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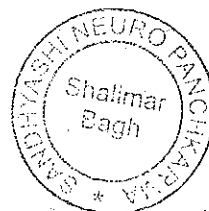
IT IS AGREED AS FOLLOWS:

1. Service Provider shall provide the services to the policyholders/ insured members of ABHIC on such Terms of Reference as may be shared by ABHIC with the Hospital from time to time

For Sandhya Pharma & Research Unit

(Authorised Signatory)
Hospital


Proprietor



MEMORANDUM OF UNDERSTANDING

This **MEMORANDUM OF UNDERSTANDING** (the "MOU") is made and entered into on the Date : _____

Hospital Name **SANDHYA HOT SPRINGS HEALTH CARE** having its [principal place of business/ registered offices] at **TATTAPANI, NEXT TO NALDEHRA GOLF COURSE, SHIMLA, HIMACHAL PRADESH-171301**

And

FUTURE GENERALI INDIA INSURANCE COMPANY LIMITED, a company incorporated under the [Indian] Companies Act, 1956, as amended and having its registered office at **Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park, L.B.S. Marg, Vikhroli (W), Mumbai – 400083.**

RECITALS

1. Future Generali is in the business of general insurance and inter alia providing health insurance services.
2. Future Generali has entered into arrangements with organizations / individuals (the "Clients") pursuant to which Future Generali is required to arrange and manage certain healthcare services for the benefit of persons communicated to Future Generali by the Clients or individual members (hereinafter referred to as the "Member" or "Beneficiary").
3. The Hospital / Healthcare Provider has represented to Future Generali that it has necessary license, permissions, accreditations, resources, skills and expertise to provide the medical services to the Members / Policyholder/Beneficiary of Future Generali or to perform other services under this Agreement.
4. Relying on the representation, Future Generali has agreed to avail the services of the Hospital / Healthcare Provider.
5. Future Generali has entered into arrangements with several Hospital / Healthcare Providers and has established a network of Hospital / Healthcare Providers for providing identified healthcare services to the Members (the "Preferred Provider Network"). The Hospital / Healthcare Provider is desirous to join the said network of Providers and is willing to extend medical facilities and treatment to Members covered under such healthcare management plan on the agreed terms and conditions.
6. Future Generali desires to enter into this MOU with the Hospital / Healthcare Provider to ensure that the healthcare services specified herein (the "Identified Services") are provided to the Members, and the Hospital desires to enter into this MOU with Future Generali to provide such services to the Members and become part of the Preferred Provider Network.

NOW THEREFORE, in consideration of the above premises and the mutual covenants contained herein and for other good and valuable consideration (the receipt and sufficiency of which is hereby acknowledged), the parties hereto hereby agree as follows:

ARTICLE 1 – IDENTIFICATION

- 1.1 Members shall present an identity card issued by Future Generali and an Authorization Letter duly signed by the authorized signatory of Future Generali at the Hospital / Healthcare Provider to avail of any Identified Services.

Hospital Name, City

Strictly confidential: This document is for restricted internal circulation. The contents of this document shall not be disclosed to any third party without written permission from Future Generali India Insurance Company.

FGH/CLM/PNH/03/04

MEMORANDUM OF UNDERSTANDING

This **MEMORANDUM OF UNDERSTANDING** (the "MOU") is made and entered into on the Date : _____

Hospital Name **SANDHYASHI HOSPITAL** having its [principal place of business/ registered offices] at **B 48, SECTOR-5, BAWANA INDUSTRIAL AREA, NEW DELHI-110039**

And

FUTURE GENERALI INDIA INSURANCE COMPANY LIMITED, a company incorporated under the [Indian] Companies Act, 1956, as amended and having its registered office at **Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park, L.B.S. Marg, Vikhroli (W), Mumbai – 400083.**

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FGH/CLM/PNH/03/04

MEMORANDUM OF UNDERSTANDING

This **MEMORANDUM OF UNDERSTANDING** (the "MOU") is made and entered into on the Date : _____

Hospital Name **SANDHYASHI NEURO PANCHKARMA (A Unit of Sandhya Pharma & Research Unit)** having its [principal place of business/ registered offices] at **B-45, NEAR CANARA BANK, SHALIMAR BAGH, NEW DELHI-110088**

And

FUTURE GENERALI INDIA INSURANCE COMPANY LIMITED, a company incorporated under the [Indian] Companies Act, 1956, as amended and having its registered office at **Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park, L.B.S. Marg, Vikhroli (W), Mumbai – 400083.**

RECITALS

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FGH/CLM/PNH/03/04

MEMORANDUM OF UNDERSTANDING

This **MEMORANDUM OF UNDERSTANDING** (the "MOU") is made and entered into on the **Date** : _____

Hospital Name SANDHYA JANI DEVI HEALTH RESORT having its [principal place of business/ registered offices] at **MANAKLAO, MATHANIYA ROAD, JODHPUR, RAJASTHAN-342305**

And

FUTURE GENERALI INDIA INSURANCE COMPANY LIMITED, a company incorporated under the [Indian] Companies Act, 1956, as amended and having its registered office at **Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park, L.B.S. Marg, Vikhroli (W), Mumbai – 400083.**

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3. The Hospital / Healthcare Provider has represented to Future Generali that it has necessary license, permissions, accreditations, resources, skills and expertise to provide the medical services to the Members /Policyholder/Beneficiary of Future Generali or to perform other services under this Agreement.
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FGH/CLM/PNH/03/04

HEALTH SERVICES AGREEMENT

THIS HEALTH SERVICES AGREEMENT (hereinafter referred as the "Agreement") is made and entered into on this 4th day of February, 2022 at New Delhi between:

Edelweiss General Insurance Company Limited, a company incorporated under the Companies Act, 2013, and having its registered office at Edelweiss House, Off CST Road, Kalina, Mumbai – 400098 and corporate office at 5th Floor, Tower 3, Kohinoor City Mall, Kohinoor City, Kiroli Road, Kurla (West), Mumbai – 400070 (hereinafter referred to as the "**Insurer**"), which expression shall, unless repugnant to the context or meaning thereof, mean and include its successors and assigns) of the FIRST PART

AND

Sandhya Hot Spring Health Resort, having its registered office/ principal place of business at **Tattapani , Next to Naldehra Golf Course, Shimla Hills Sunni, Karsog, Mandi , Himachal Pradesh - 171302** (hereinafter referred to as the "**Network Provider**"), which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns, of the SECOND PART

AND

Various Parties, as detailed in Annexure – I to this Agreement (which shall form an integral part of this Agreement), who hold appropriate license from IRDAI for conduct of services as per IRDAI (Third Party Administrators - Health Services) Regulations 2016, and as amended from time to time (hereinafter referred to as "**TPA**"), which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns, of the THIRD PART.

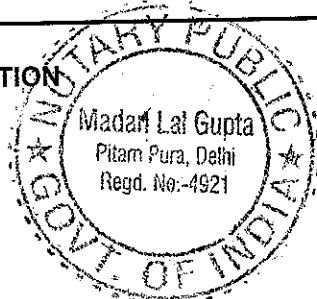
The Insurer, Network Provider and TPA are collectively referred to as "Parties" and individually, as a "Party".

WHEREAS, the Insurer holds registration no. 159, issued by Insurance Regulatory and Development Authority of India (hereinafter referred to as "IRDAI"), to transact general insurance and health insurance business in India. WHEREAS, the Network Provider, including hospitals, nursing homes, day care centres or any other health care facilities, is duly recognized and authorized by appropriate authorities, from time to time, to impart healthcare services to the public at large and the Network Provider has expressed its desire to join the Insurer's network and has represented that it has requisite capacity to extend medical facilities and treatment, including treatments covered under various health insurance policies issued to the customer/ insured persons/ beneficiaries of the Insurer on terms and conditions herein agreed.

WHEREAS, the administration of the various health insurance policies is to be done by the TPA, including processing of the cashless treatment requests and processing of various claims arising out of the said various health insurance policies excluding settlement and rejection of claims, which will be solely done by the Insurer. WHEREAS, the Insurer and the TPA agree that the TPA shall provide the customers of the Insurer with agreed services for Fees, and on the service level parameters agreed to between the Insurer and the TPA.

The Parties desire to record the statements, agreements, undertakings and covenants pertaining to the Parties herein as well as the terms and conditions of this Agreement, which are as follows:

1. DEFINITIONS & INTERPRETATION



HEALTH SERVICES AGREEMENT

THIS HEALTH SERVICES AGREEMENT (hereinafter referred as the "Agreement") is made and entered into on this 4th day of February, 2022 at New Delhi between:

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AND

Sandhyashi Hospital, having its registered office/ principal place of business at **B-48 - 49, Sector 5, Bawana Industrial Area, New Delhi-110039** (hereinafter referred to as the "**Network Provider**"), which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns, of the SECOND PART

AND

Various Parties, as detailed in Annexure - I to this Agreement (which shall form an integral part of this Agreement), who hold appropriate license from IRDAI for conduct of services as per IRDAI (Third Party Administrators - Health Services) Regulations 2016, and as amended from time to time (hereinafter referred to as "**TPA**"), which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns, of the THIRD PART.

The Insurer, Network Provider and TPA are collectively referred to as "**Parties**" and individually, as a "**Party**".

WHEREAS, the Insurer holds registration no. 159, issued by Insurance Regulatory and Development Authority of India (hereinafter referred to as "IRDAI"), to transact general insurance and health insurance business in India.

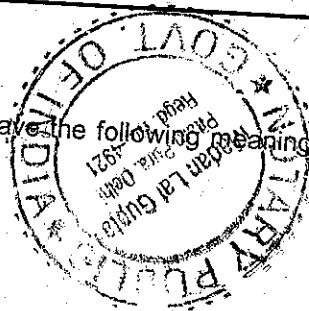
WHEREAS, the Network Provider, including hospitals, nursing homes, day care centres or any other health care facilities, is duly recognized and authorized by appropriate authorities, from time to time, to impart healthcare services to the public at large and the Network Provider has expressed its desire to join the Insurer's network and has represented that it has requisite capacity to extend medical facilities and treatment, including treatments covered under various health insurance policies issued to the customer/ insured persons/ beneficiaries of the Insurer on terms and conditions herein agreed.

WHEREAS, the administration of the various health insurance policies is to be done by the TPA, including processing of the cashless treatment requests and processing of various claims arising out of the said various health insurance policies excluding settlement and rejection of claims, which will be solely done by the Insurer.

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1. DEFINITIONS & INTERPRETATION

1.1 The following terms and expressions shall have the following meanings for purposes of this Agreement:



HEALTH SERVICES AGREEMENT

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Edelweiss General Insurance Company Limited, a company incorporated under the Companies Act, 2013, and having its registered office at Edelweiss House, Off CST Road, Kalina, Mumbai – 400098 and corporate office at 5th Floor, Tower 3, Kohinoor City Mall, Kohinoor City, Kiroi Road, Kurla (West), Mumbai – 400070 (hereinafter referred to as the "**Insurer**"), which expression shall, unless repugnant to the context or meaning thereof, mean and include its successors and assigns) of the FIRST PART

AND

Sandhya Healthcare Ayurvedic Hospital, (A Unit of Sandhya Healthcare) having its registered office/ principal place of business at **229/a, Gali no-2 , Ambedkar Nagar, Haiderpur, New Delhi-110088** (hereinafter referred to as the "**Network Provider**"), which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns, of the SECOND PART

AND

Various Parties, as detailed in Annexure – I to this Agreement (which shall form an integral part of this Agreement), who hold appropriate license from IRDAI for conduct of services as per IRDAI (Third Party Administrators - Health Services) Regulations 2016, and as amended from time to time (hereinafter referred to as "**TPA**"), which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns, of the THIRD PART.

The Insurer, Network Provider and TPA are collectively referred to as "Parties" and individually, as a "Party".

WHEREAS, the Insurer holds registration no. 159, issued by Insurance Regulatory and Development Authority of India (hereinafter referred to as "IRDAI"), to transact general insurance and health insurance business in India.

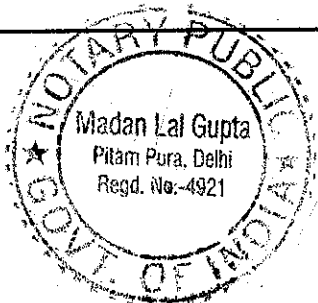
WHEREAS, the Network Provider, including hospitals, nursing homes, day care centres or any other health care facilities, is duly recognized and authorized by appropriate authorities, from time to time, to impart healthcare services to the public at large and the Network Provider has expressed its desire to join the Insurer's network and has represented that it has requisite capacity to extend medical facilities and treatment, including treatments covered under various health insurance policies issued to the customer/ insured persons/ beneficiaries of the Insurer on terms and conditions herein agreed.

WHEREAS, the administration of the various health insurance policies is to be done by the TPA, including processing of the cashless treatment requests and processing of various claims arising out of the said various health insurance policies excluding settlement and rejection of claims, which will be solely done by the Insurer.

WHEREAS, the Insurer and the TPA agree that the TPA shall provide the customers of the Insurer with agreed services for Fees, and on the service level parameters agreed to between the Insurer and the TPA.

The Parties desire to record the statements, agreements, undertakings and covenants pertaining to the Parties herein as well as the terms and conditions of this Agreement, which are as follows:

1. DEFINITIONS & INTERPRETATION



HEALTH SERVICES AGREEMENT

THIS HEALTH SERVICES AGREEMENT (hereinafter referred as the "Agreement") is made and entered into on this 4th day of February, 2022 at New Delhi between:

Edelweiss General Insurance Company Limited, a company incorporated under the Companies Act, 2013, and having its registered office at Edelweiss House, Off CST Road, Kalina, Mumbai – 400098 and corporate office at 5th Floor, Tower 3, Kohinoor City Mall, Kohinoor City, Kiroi Road, Kurla (West), Mumbai – 400070 (hereinafter referred to as the "**Insurer**"), which expression shall, unless repugnant to the context or meaning thereof, mean and include its successors and assigns) of the FIRST PART

AND

Sandhya Jani Devi Health Resort, (A unit of Sandhya Healthcare) having its registered office/ principal place of business at **Manank Lao, Mathaniya Road, Jodhpur, Rajasthan-342305** (hereinafter referred to as the "**Network Provider**"), which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns, of the SECOND PART

AND

Various Parties, as detailed in Annexure – I to this Agreement (which shall form an integral part of this Agreement), who hold appropriate license from IRDAI for conduct of services as per IRDAI (Third Party Administrators - Health Services) Regulations 2016, and as amended from time to time (hereinafter referred to as "**TPA**"), which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns, of the THIRD PART.

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WHEREAS, the Insurer holds registration no. 159, issued by Insurance Regulatory and Development Authority of India (hereinafter referred to as "IRDAI"), to transact general insurance and health insurance business in India.

WHEREAS, the Network Provider, including hospitals, nursing homes, day care centres or any other health care facilities, is duly recognized and authorized by appropriate authorities, from time to time, to impart healthcare services to the public at large and the Network Provider has expressed its desire to join the Insurer's network and has represented that it has requisite capacity to extend medical facilities and treatment, including treatments covered under various health insurance policies issued to the customer/ insured persons/ beneficiaries of the Insurer on terms and conditions herein agreed.

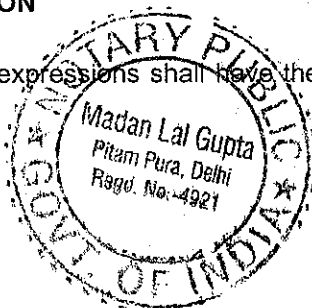
WHEREAS, the administration of the various health insurance policies is to be done by the TPA, including processing of the cashless treatment requests and processing of various claims arising out of the said various health insurance policies excluding settlement and rejection of claims, which will be solely done by the Insurer.

WHEREAS, the Insurer and the TPA agree that the TPA shall provide the customers of the Insurer with agreed services for Fees, and on the service level parameters agreed to between the Insurer and the TPA.

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1. DEFINITIONS & INTERPRETATION

1.1 The following terms and expressions shall have the following meanings for purposes of this Agreement:



HEALTH SERVICES AGREEMENT

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Edelweiss General Insurance Company Limited, a company incorporated under the Companies Act, 2013, and having its registered office at Edelweiss House, Off CST Road, Kalina, Mumbai – 400098 and corporate office at 5th Floor, Tower 3, Kohinoor City Mall, Kohinoor City, Kiroi Road, Kurla (West), Mumbai – 400070 (hereinafter referred to as the "**Insurer**"), which expression shall, unless repugnant to the context or meaning thereof, mean and include its successors and assigns) of the FIRST PART

AND

Sandhyashi Neuro Panchkarma (A unit of Sandhya Pharma & Research Unit), having its registered office/ principal place of business at **BF-45, Shalimar Bagh, Near Canara Bank, New Delhi-110088** (hereinafter referred to as the "**Network Provider**"), which expression shall, unless it be repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns, of the SECOND PART

AND

Various Parties, as detailed in Annexure – I to this Agreement (which shall form an integral part of this Agreement), who hold appropriate license from IRDAI for conduct of services as per IRDAI (Third Party Administrators - Health Services) Regulations 2016, and as amended from time to time (hereinafter referred to as "**TPA**"), which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns, of the THIRD PART.

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WHEREAS, the Insurer holds registration no. 159, issued by Insurance Regulatory and Development Authority of India (hereinafter referred to as "IRDAI"), to transact general insurance and health insurance business in India.

WHEREAS, the Network Provider, including hospitals, nursing homes, day care centres or any other health care facilities, is duly recognized and authorized by appropriate authorities, from time to time, to impart healthcare services to the public at large and the Network Provider has expressed its desire to join the Insurer's network and has represented that it has requisite capacity to extend medical facilities and treatment, including treatments covered under various health insurance policies issued to the customer/ insured persons/ beneficiaries of the Insurer on terms and conditions herein agreed.

WHEREAS, the administration of the various health insurance policies is to be done by the TPA, including processing of the cashless treatment requests and processing of various claims arising out of the said various health insurance policies excluding settlement and rejection of claims, which will be solely done by the Insurer.

WHEREAS, the Insurer and the TPA agree that the TPA shall provide the customers of the Insurer with agreed services for Fees, and on the service level parameters agreed to between the Insurer and the TPA.

The Parties desire to record the statements, agreements, undertakings and covenants pertaining to the Parties herein as well as the terms and conditions of this Agreement, which are as follows:

1. DEFINITIONS & INTERPRETATION

